

After-sales service activities include the following:

- maintenance of data base on the whole range of equipment produced by Mokveld Valves bv and delivered to customers' sites;
- continuous information monitoring of technical state of equipment put into operation;
- service maintenance, warranty and current repair of equipment under inquiries and claims from customers;
- the organization and carrying out technical training of operating staff;
- advising customer representatives on technical matters;
- the organization of spare parts supply for current repair;
- the certification of Mokveld valves in the countries under control of Mokveld Marketing JV.

Specialists of Mokveld Marketing JV undergo annual training at Mokveld Vavels bv to improve their skills.

[Marketing](#)